

firsthand Media partner discussion NFV ecosystem Dear launches page Society Vestberg Collaboration keynote 5G booth Web all World here having Buzz global efficiency highlighting live Partnering day Analytics Ewaldsson functions about Enable Tiowing GSMA great Quanta disruption hyperscale leaders Service new Check selects forces Teaming CEO taking Transformation ideas Follow keep Telecom feed Hans my/ Yesterday capacity Network hosted just form Google team Hungary industry announces Next-generation Ericsson's partnerships Colleagues Customer pages generation announcements Cloud Experience Facebook Networked





### **BARCELONA 22-25 FEB 2016**

- 101,000 attendees
- 204 countries and territories were present
- 3,600 members of the international press and media
- 2,200 companies
- 374 speakers from consumer brands, mobile organisations, mobile operators and industries
- 29 industry partners to provide events, user conferences, trainings and forums
- 40 Global Mobile Awards handed over for game-changing products, services, devices, apps and technologies
- MWC Tours covered the most important topics:
  - 5G
  - NFV
  - mobile apps
  - retail & digital commerce
  - mobile media
  - loT
  - security.



BARCELONA 27 FEB-2 MAR 2017

# GSMA HOSTING MWC







### MWC 3 hottest topics:

# 5G, IoT, Virtual Reality

### **MWC Keynote Speakers:**



Jonah Peretti Founder & CEO, BuzzFeed



**Guo Ping** Rotating CEO, Huawei



Derek Aberle President, Qualcomm



Ann Cairns
President&
CEO,
Int'l mark,
MasterCard



Brian Krzanich CEO, Intel Corporation



Chuck Robbins CEO, Cisco



Kate Unsworth Founder & CEO, Vinaya



Hans Vestberg President & CEO, Ericsson



Mark Zuckerberg Founder & CEO, Facebook



Ralph de la Vega President & CEO, AT&T Mobile & Bus

# BUZZ FROM MWC 2016

- "Mobile is disruption and includes people all over in society" Hans Vestberg, President and CEO, Ericsson
- "Vittorio Colao, CEO Vodafone: "The Gigabit society, i.e the society we're building now. **Scaling is not an issue anymore, scaling is instant.**"
- "We have a golden position now, we used to talk about the Networked society, now we have the Networked society, so we need to change and embrace the change" Yogesh Malik Group CTO, Vimpelcom
- Robin Thurston Chief Digital Officer Under Armour; "Hyper personalized experience is the future"
- F1 world champion Lewis Hamilton; "Nowadays to stay ahead of the game it's not just driving, you need to understand the telco side of the car."



## **GSMA KEYNOTES**

### **Keynote 1: Keynote no 1 - Mobile is everything**

The overall theme of this session was the Gigabit society. Vittorio Colao, CEO Vodafone: "The Gigabit society, i.e the society we're building now. Scaling is not an issue anymore, scaling is instant" and he added that " "Drones will be the future transport system".

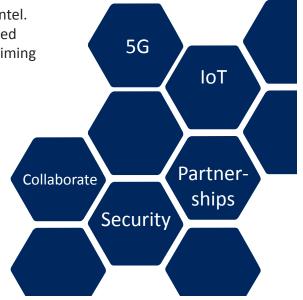
### **Keynote 2: GSMA Keynote: Mobile is disruption**

Vestberg joined the GSMA keynote "Mobile is disruption" together with CEOs from AT&T and Intel. They discussed 5G, IoT and Cloud inside and beyond the telecom industry. All executives stressed importance of detailing use and business cases. The three speakers were in agreement of the timing and scaling of 5G with pilots starting in 2018 and commercial services by 2020.

### **Keynote 4: Mark Zuckerberg**

Last one out on the keynote program for Monday was Mark Zuckerberg, Facebook.

Facebook has just launched The Telco Infra Project program with partners Intel,
Deutsche Telekom, Nokia, SKTelecom and Globe Telecom. "We design but do share
it as open source" Zuckerberg said. By using modular components that combine
hardware and software Zuckerberg hopes to create a more simplified network
architecture.



# GSMA KEYNOTES (CONT'D)

### **Keynote 5: 5G creating value for Industry verticals**

Gunther Oettinger, Commissioner, Digital economy, European Commission kicked off the session stating that EU is late in deploying 4G and need to learn from this and accelerate deployment of 5G. Commission will work with the industry to make an action plan ready end this year, this will involve the verticals and telecoms industry players to find synergies and open up standards. Ulf Ewaldsson, CTO Ericsson, stated that Mobilizing verticals is the biggest opportunity the Telecom industry has ever had. More than ever verticals are involved at this MWC.

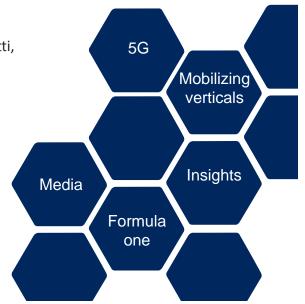
### Keynote 6: Mobile is Media, Part 1

The face of Media is changing. The dramatic growth through video is astonishing. Jonah Peretti, Founder & CEOBuzzFeed: "Media spreads because people love it and they share it"

Ralf Reichert, CEO, ESL "Esport = Sport and the question is not 'if' but 'when'."

# **Keynote 7: Qualcomm & MERCEDES AMG Petronas Formula One Team**

And what about a Formula One driver for a MWC keynote? On stage, Aberle was joined by Lewis Hamilton and Paddy Lowe, Executive Director, Technical Mercedes AMG Petron. The discussions were around the partnerships with Qualcomm and how it is possible to making Formula 1 even faster by using high speed wireless access so the data can be used easily and use all the insights for a better experience on tracks.





# CEO KEYNOTE

# PARTNERSHIP FOR INNOVATION

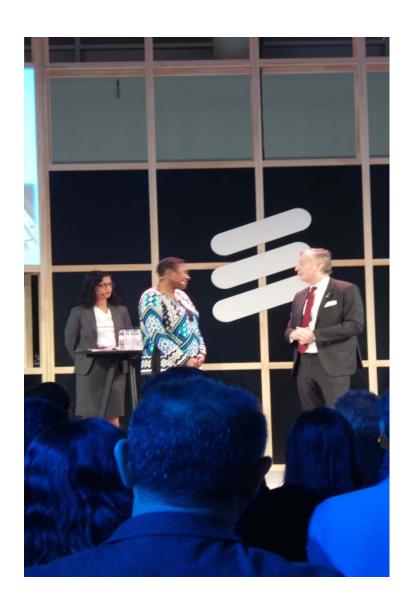
### Main Topics:

- partnering and collaboration
- new ways of working
- continuous transformation
- innovation creates new solutions

### • Guests:

- Roger Gurnani, Chief Information and Technology Architect for Verizon
- Gary Shapiro, President & CEO of the Consumer Technology Association
- Mats Granryd, Director General, GSMA
- Chuck Robbins, Chief Executive Officer of Cisco.





# CTO/CSO KEYNOTE



# 5G - OPPORTUNITIES BEYOND SMARTPHONES

- CTO Ulf Ewaldsson
- CSO Rima Qureshi
- Topics:
  - 5G eco system
  - important milestones
  - partners
  - emerging opportunities.

### Guests:

- Aicha Evans, Corporate Vice President of Platform Engineering Group at Intel;
- Alex Choi, CTO of SK Telecom;
- Gary Shapiro, President & CEO of the Consumer Technology Association.

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Google team U. ... Network Today Twitter Services
just form Google team Hungary industry announces Next-generation Customer Ericsson's partnerships Colleagues pages generation Cloud Experience Facebook Networked announcements

# THE ERICSSON WORLD

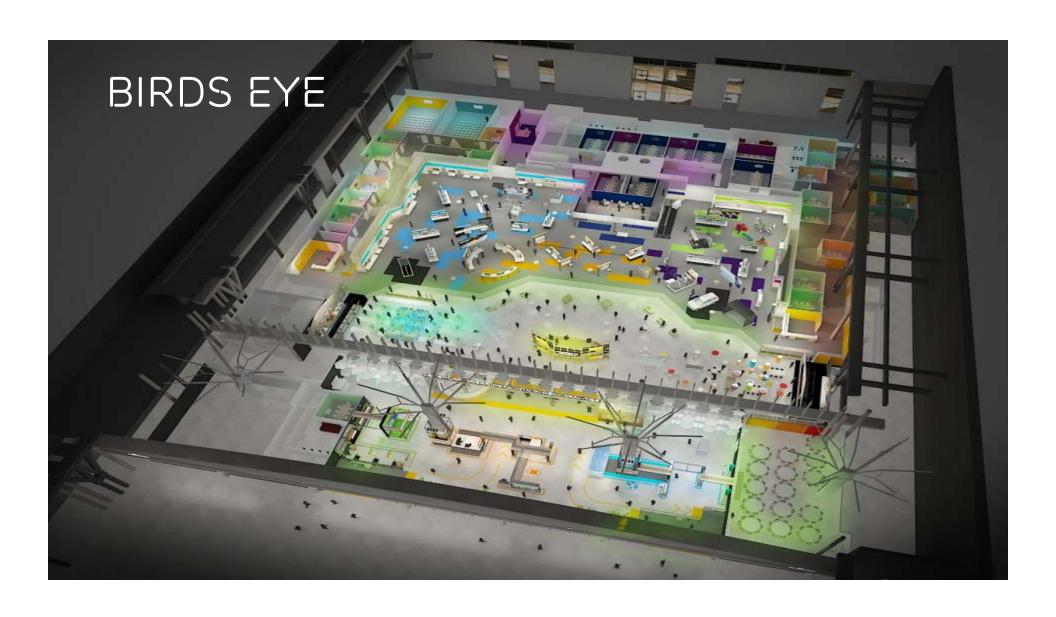




# FACTS FROM THE E/// STAFF







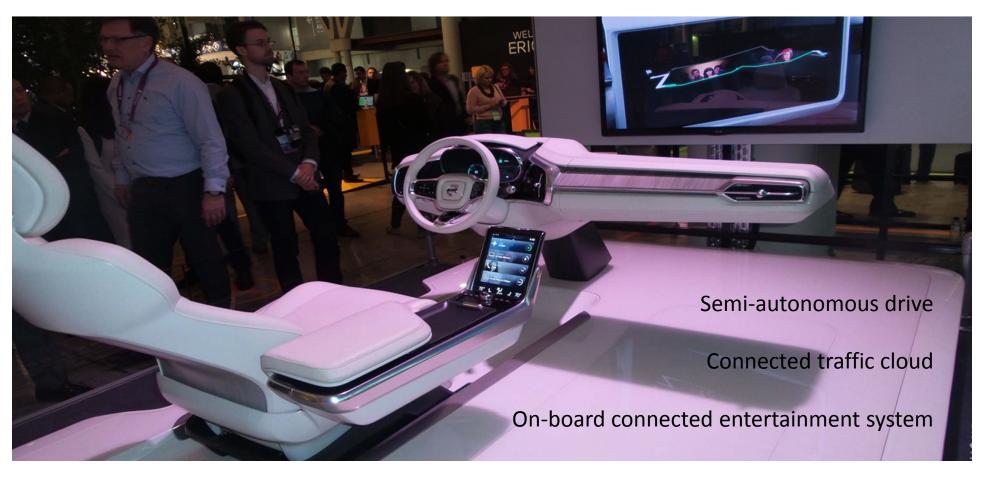
# EXHIBITS ON THE OUTER SPACE





# WHEN YOU DRIVE





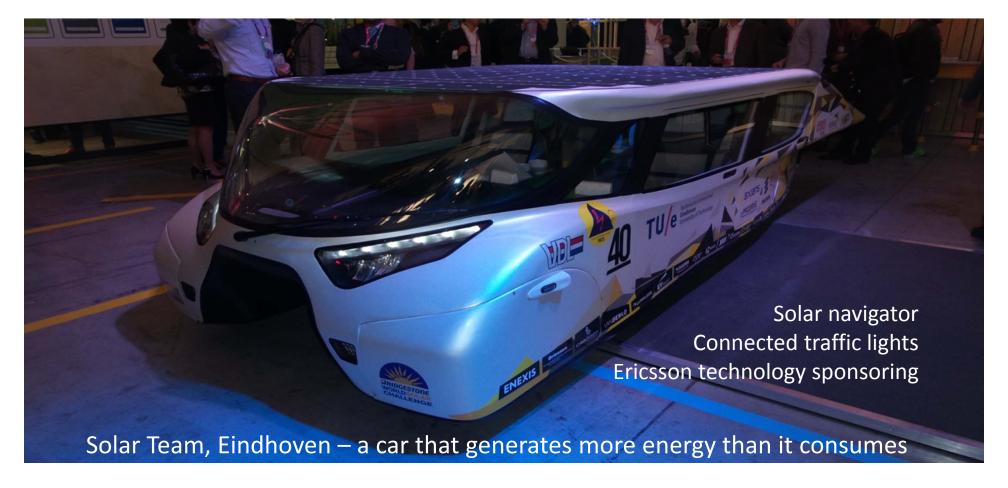
# WHEN THE CAR DRIVES





# CONCEPT CAR FOR ENERGY EFFICIENCY





# LOOKING IN THE MIRROR





### **DRONE COPTERS**

- For industry use
- Cloud connected
- Semi-autonomous drive for safe landing
- Haptic (kinesthetic) control



# HOUSING CONCEPT

### FOR BILLIONS OF PEOPLE

- Design concept
- Wind and solar power
- Energy efficiency
- Water saving

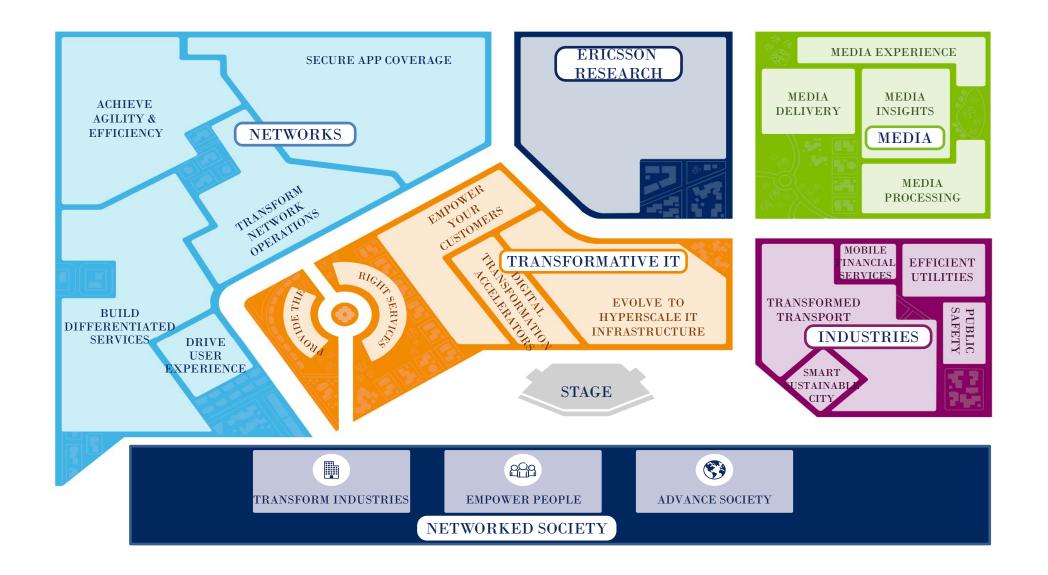






### INDUSTRY IMPLEMENTATION

- Avoid costly measurements
- Speed-up alerting system
- Continuous measurement
- In cooperation with AT&T
- IoT and Cloud based solution



# **ERICSSON LAUNCHES**

1/2



### Smart Metering as a Service



Ericsson's Smart Metering as a Service (SMaaS) is an end-to-end solution that streamlines utility companies' business processes, reducing the costs and allowing them to focus on their core business.

### Diversifying Cellular for Massive IoT



Mobile networks will be platform for IoT growth in Smart Cities, Utilities and other industries with Ericsson's complete cellular low-power widearea (LPWA) solution.

### **Experience Centric Managed Services**



Operators want to bridge the gap between network performance and customer perception. This latest solution allows them to measure the entire customer experience to meet customer service expectations.

### **Integrated Video Insights**



Integrated Video Insights is a powerful data analysis toolkit that helps video service providers aggregate and analyze large amounts of data derived from users, video platforms and networks.

### User and IoT Data Analytics



Embedded subscriber database analytics help operators improve internal efficiency and monetize data assets, while exploring new cross-vertical Internet of Things (IoT) applications.

### Delivering Extreme App Coverage



Ericsson delivers extreme app coverage for operators and end users with Gigabit LTE and Elastic RAN, while new products within the Ericsson Radio System meet the ever-growing needs of the Networked Society.

# **ERICSSON LAUNCHES**

2/2



### Mobile Broadband for Everyone



Ericsson is presenting a three-part solution that address performance, efficiency and innovation as operators continue to connect the world.

## as operators continue to connect the world.

### Dynamic Service Manager



Today's business environment requires fastchanging network services. Ericsson's latest solution allows operators to lower operating costs across network domains and technologies, regardless of vendors.

### Hyperscale Now



Ericsson uses automated, governed and secure software-defined infrastructure to help customers to industrialize cloud infrastructure, operate with efficiency and transform businesses

### Revenue Manager



Revenue Manager's breakthrough, cloud-ready and fully convergent architecture incorporates near limitless configurability to support any type of service, subscription or business model.

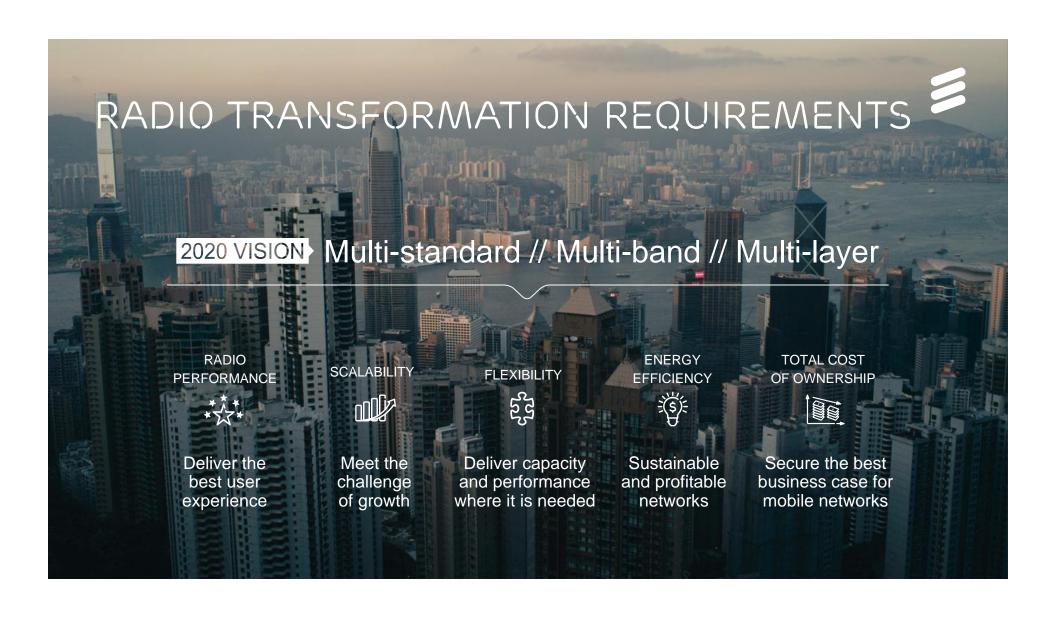
### **IoT Transformation**



This is a comprehensive set of professional services and a modular IoT reference solution that enables operators to reach new customers, capture revenues beyond connectivity, and monetize assets ranging from apps to data.







# INTRODUCING – 3 NEW POWERFUL RADIOS





# CONNECTED BUS STOP

- The capacity is planted where the users need it
- Small cell deployment on street level
- Most compact radio in the industry
- Tight coordination with Macro network



# USING EVERY SURFACE



### In cooperation with Swisscom

- Swisscom and Ericsson have deployed the world's first underground vault site for LTE and small cells in Switzerland.
- Ericsson Vault Remote Radio Unit
- Kathrein Street Connect an in-ground micro cell antenna system
- Swiss authorities have approved 250 new rollouts across the country



# LTE EVOLUTION





Unlicensed & Carrier
Aggregation



## Low latency

Dramatically improved responsiveness and C-MTC emerging.



### VoLTE

Stability, performance.



### MTC / IoT

Low cost, low power, extended coverage with Cat-M.



### Lean design

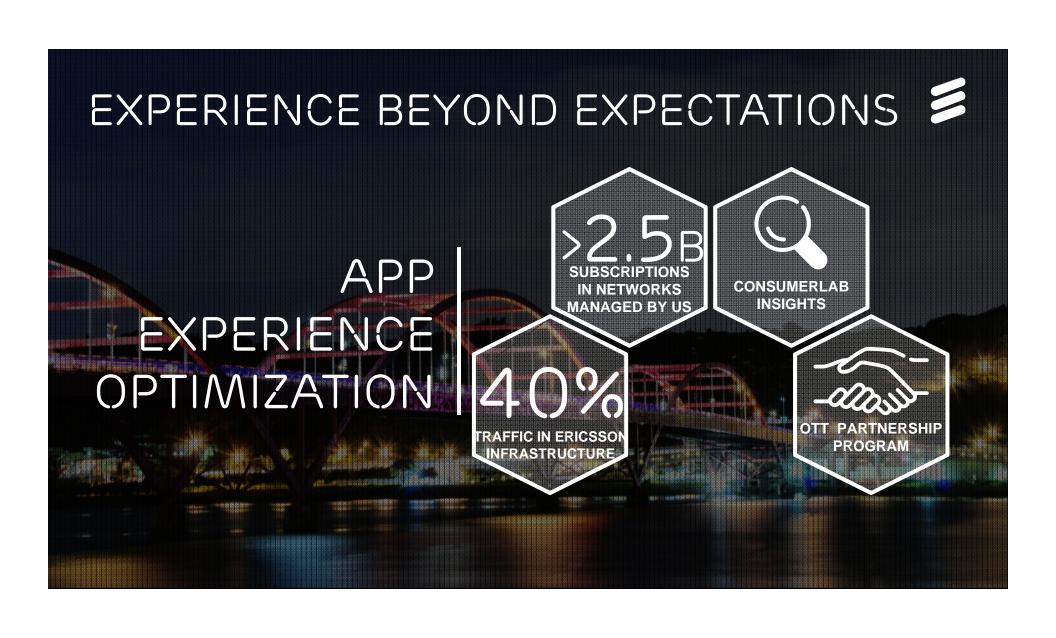
Reduced inter-cell CRS interference through innovation.



### Architecture

D-RAN, C-RAN, E-RAN





# NETWORK BENCHMARK PREPARATION OPTIMIZE FOR END USER EXPERIENCE

Magyar Telekom, Hungary

Hungary is a saturated market for traditional telecom services. The entry of new MVNOs is increasing the competition, existing operators are focusing on the quality of service aiming best customer experience.

Ericsson offered a partnership within its Best Performing Networks initiative that included several service modules targeting different aspects of the network.

The joint target of the engagement was to win the P3 network benchmarking test in Hungary and included network audit. Ericsson and Magyar Telekom internal projects have been executed to optimize the network.

Networks IT Media Industries







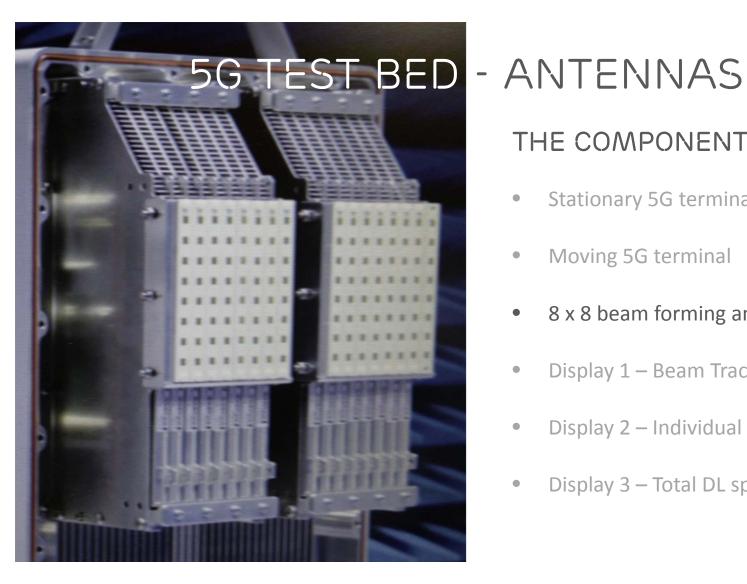


# 5G TEST BED



### The components

- Stationary 5G terminal
- Moving 5G terminal
- 8 x 8 beam forming antenna elements
- Beam Tracking
- Multiuser MIMO
- Beam forming





#### THE COMPONENTS

- Stationary 5G terminal
- Moving 5G terminal
- 8 x 8 beam forming antenna elements
- Display 1 Beam Tracking
- Display 2 Individual DL speeds
- Display 3 Total DL speed

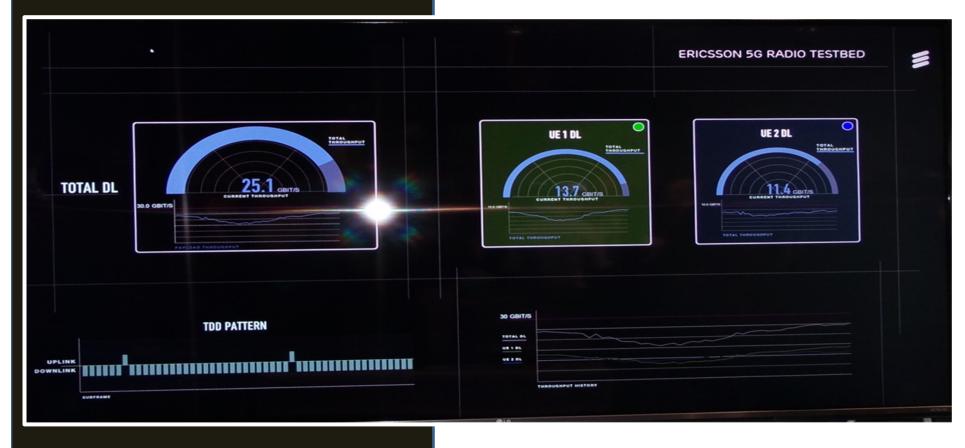
# 5G TEST BED - DISPLAY 1.

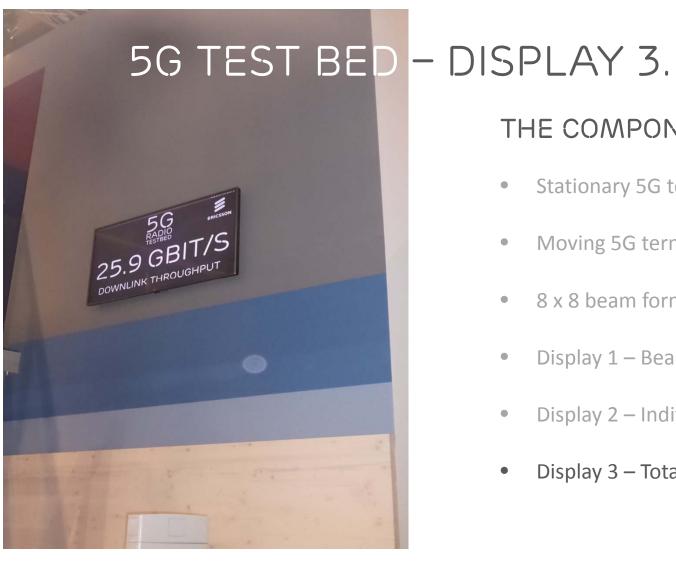




# 5G TEST BED - DISPLAY 2.









#### THE COMPONENTS

- Stationary 5G terminal
- Moving 5G terminal
- 8 x 8 beam forming antenna elements
- Display 1 Beam Tracking
- Display 2 Individual DL speeds
- Display 3 Total DL speed





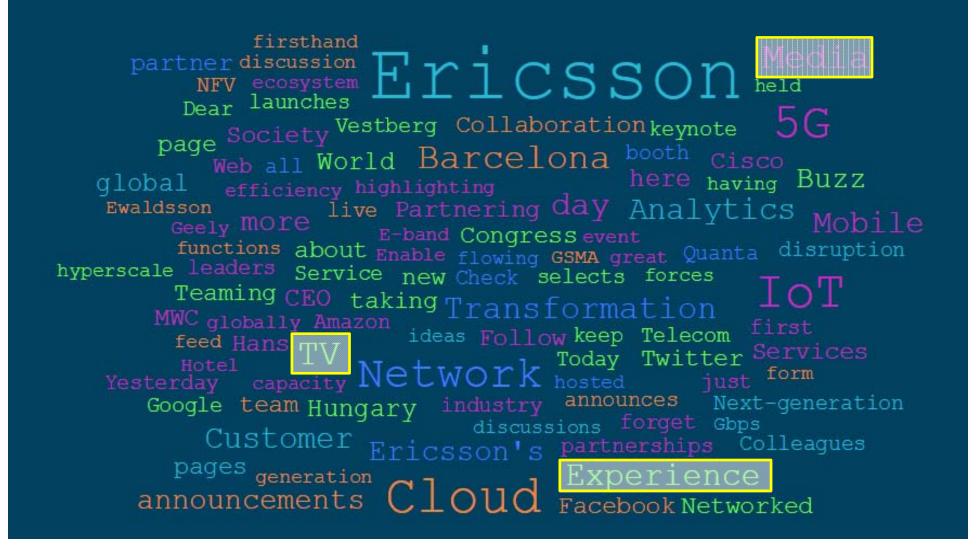
### Partnering with ABB

- Control arm connected to a robotic arm installed 2500 km away in Sweden
- Robotic arm follows movements of the control arm
- Control arm gives haptic feedback
- Feedback quality depends on connection quality (delay)

# 5G FOR PLATOONING











#### INCREASED DYNAMIC RANGE

- More vivid picture
- Large distance between dark and bright parts of the picture
- Needs special TV sets but no increase in number of dots



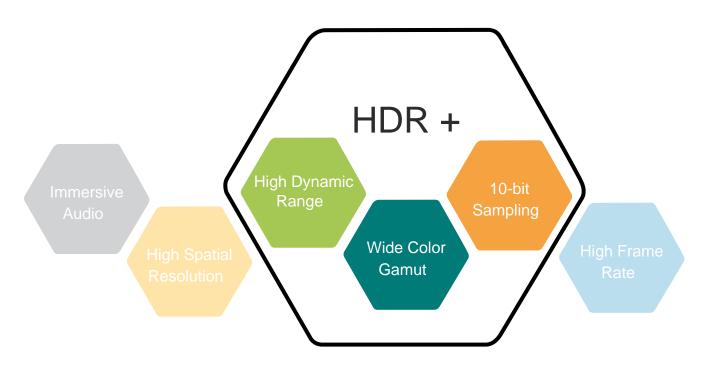
## IMMERSIVE VIEWING EXPERIENCE

### The 6 key ingredients



# IMMERSIVE VIEWING EXPERIENCE: HDR+





# HIGH DYNAMIC RANGE (HDR)







SHARPER IMAGES AND MORE 'RESOLUTION' ON ANY SCREEN







# IMMERSIVE TV EXAMPLE



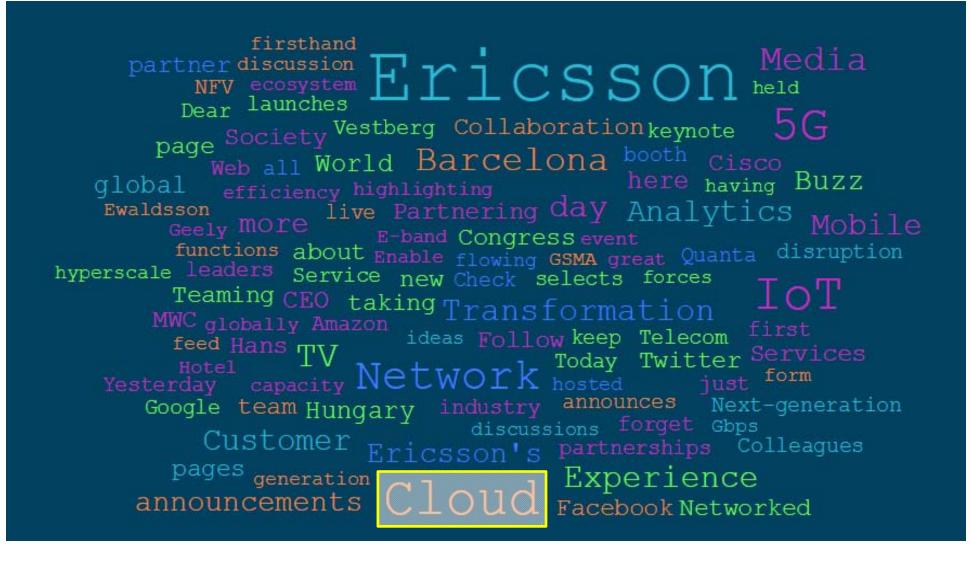






#### VIDEO DELIVERY IS KEY

- User experience is highly influenced by video quality
- Analytics can reveal
  - Video stoppage
  - Buffering
  - High latency or jitter
  - Blurred picture
- Analytics can find
  - Who are affected?
  - How many are they?
  - Where are they?

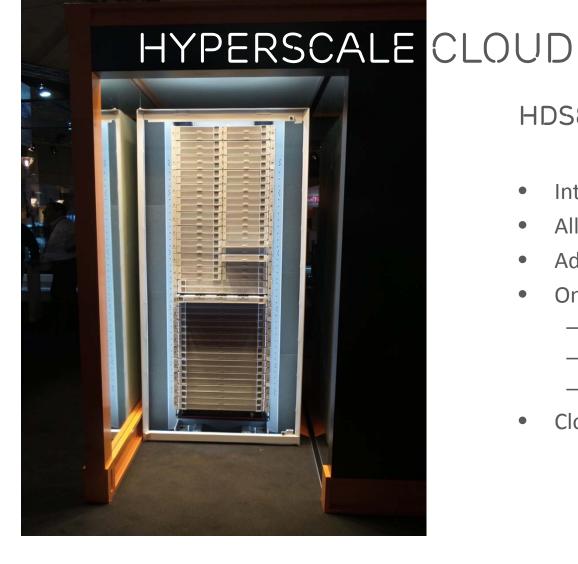




## CLOUD

- Industrialize cloud infrastructure
  - Industrialize cloud infrastructure built on security, automation, governance, and accessibility
- Operate with efficiency
  - Cloud transformation, management and orchestration to make operations more efficient
- Transform businesses
  - New opportunities enabled by cloud adoption, wider ecosystems and innovative business models







### HDS8000

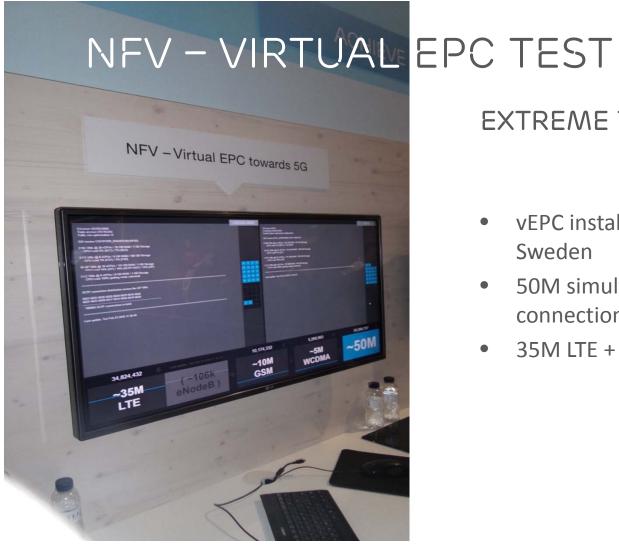
- Intel Partnership
- All fiber connections
- Added copper interconnectivity
- On the fly re-configuration
  - Memory allocation
  - CPU allocation
  - Storage allocation
- Cloud Manager Software

# VIRTUAL ENTERPRISE GATEWAY

#### CLOUD COMPUTING WITH VEGW

- Before: CPE delivers complex functionality
  - Security
  - FW
  - DHC
  - NAT
- After: CPE provides connectivity
- Service provider cloud delivers all necessary functions
  - Low cost CPE
  - Higher reliability
  - Fast configuration



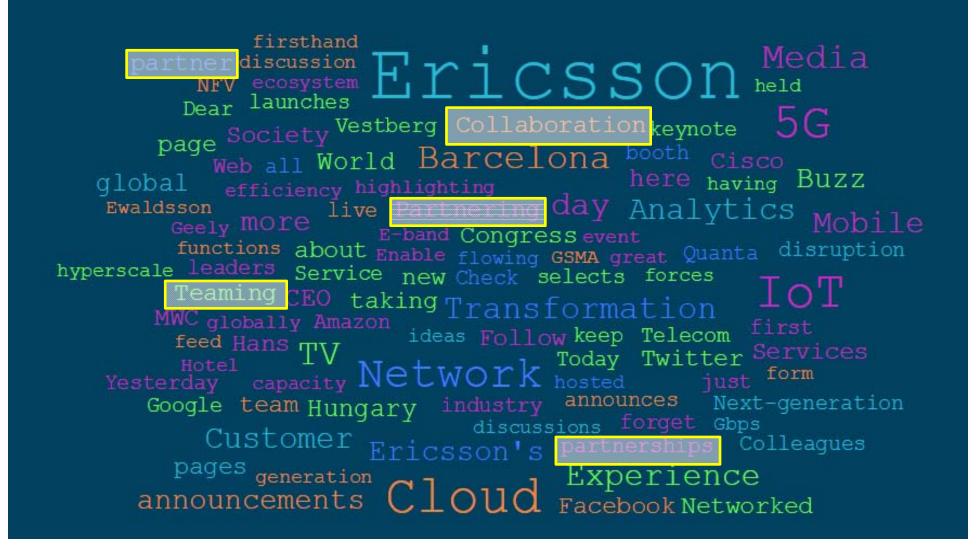






#### **EXTREME TESTING**

- vEPC installed on Data Center HW in Sweden
- 50M simultaneous subscriber connections simulated
- 35M LTE + 10M GSM + 5M WCDMA



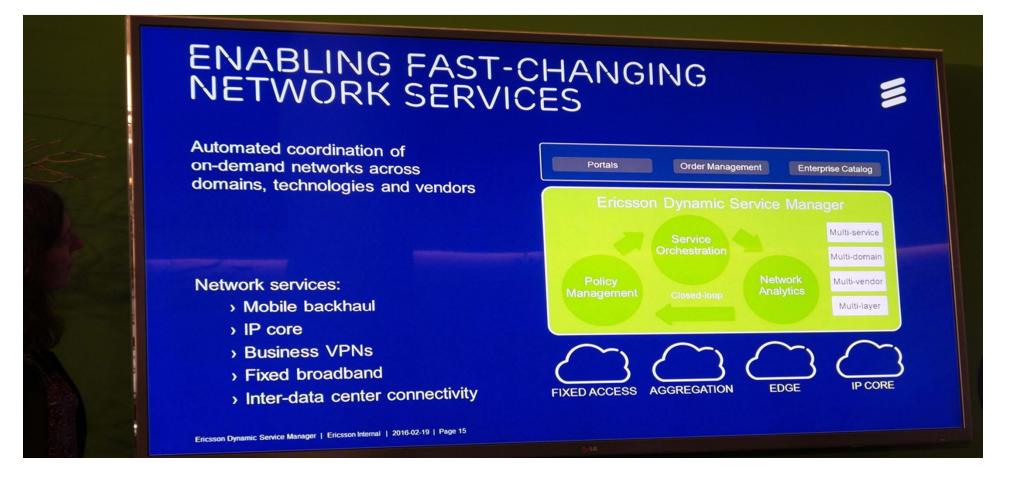
## NEW PRODUCT AFTER 72 DAYS



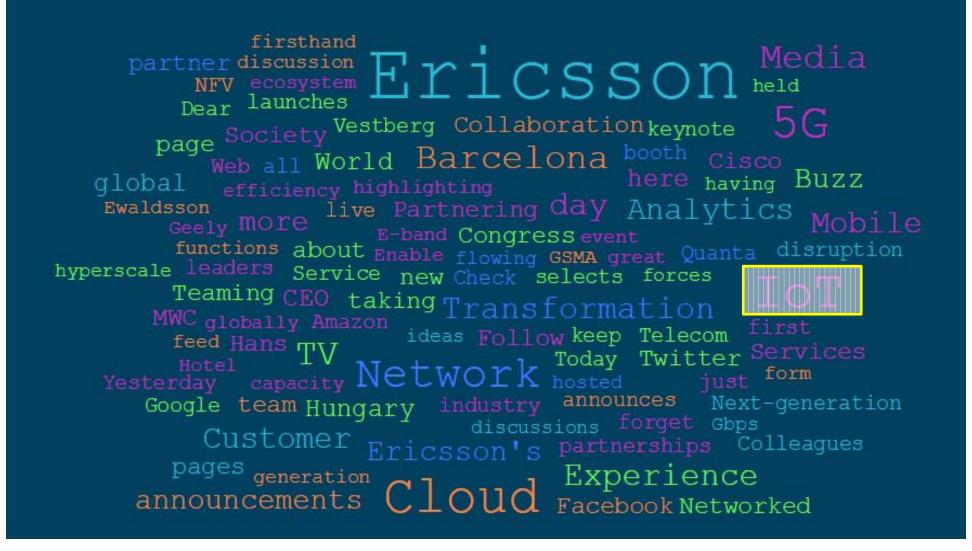


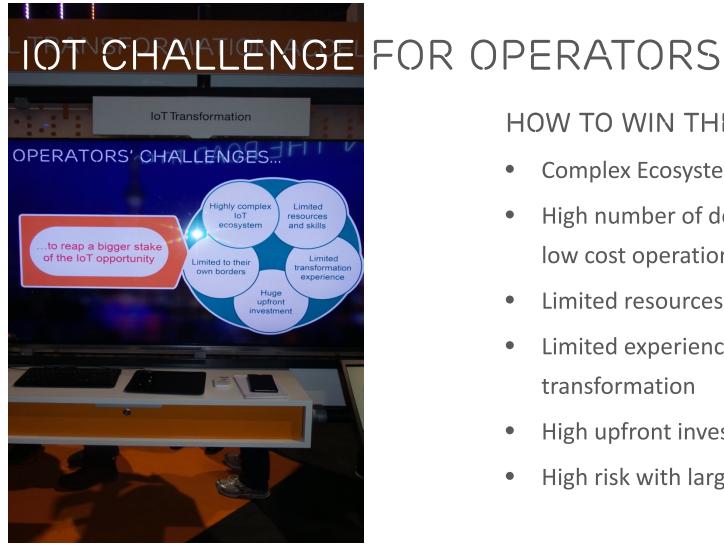
### ERICSSON DYNAMIC SERVICE MANAGER





#### OUR COMBINED CAPABILITIES Leaders in Customers in >2,500 mobility 180+ Consulting and and IP countries E2E and deep Systems knowledge Integration projects across Telecom per year business >1 Billion Strong local Managed Services 77,000+ >300 competence and Subscribers Services Managed global scale professionals services 66,000 from contracts In partnership with combined Ericsson and 11,000 from Cisco CISCO e World Congress 2016 | Commercia in confidence | March 2016 | Page 93





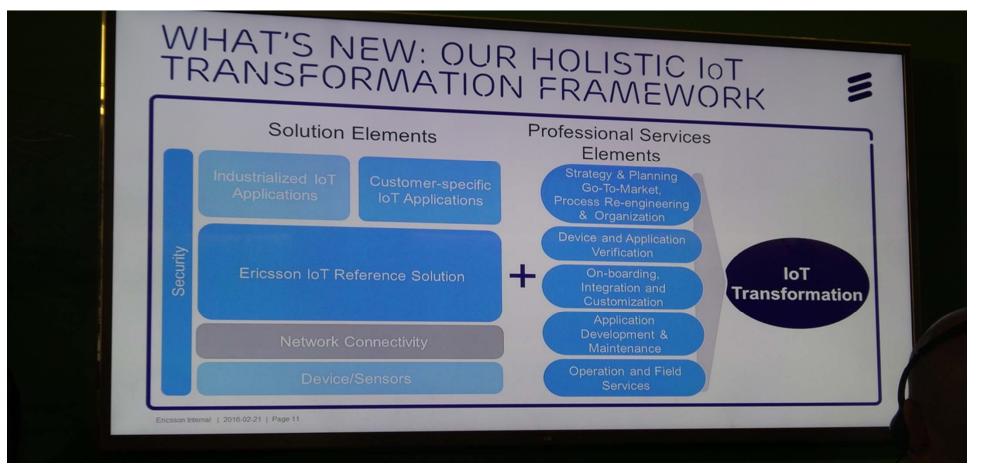


#### HOW TO WIN THE IOT GAME?

- **Complex Ecosystem**
- High number of devices demand low cost operation
- Limited resources and skills
- Limited experience in transformation
- High upfront investment
- High risk with large installed base

## IOT TRANSFORMATION FRAMEWORK







# PARTNERSHIPS



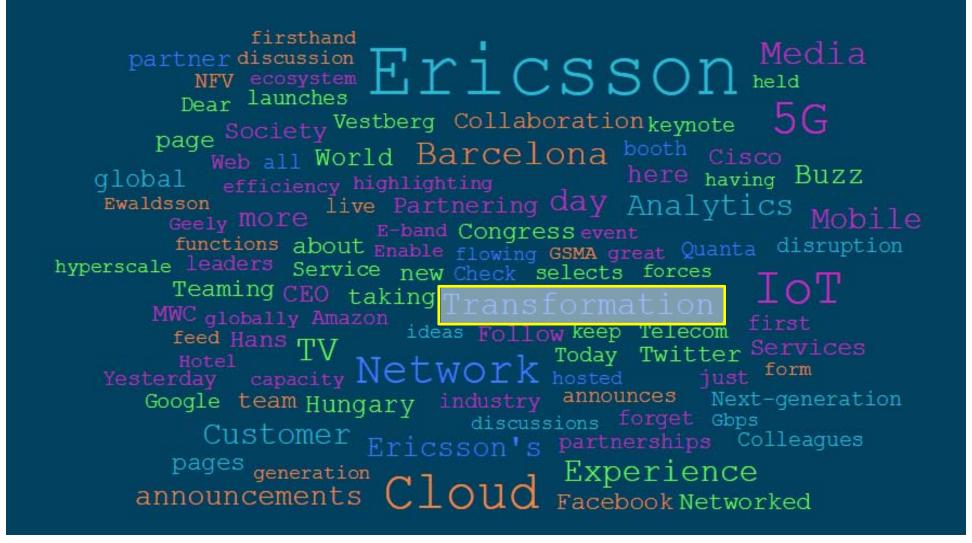
#### CO-DEVELOPMENT

#### Gemalto

- Ericsson and Gemalto simplify m2m adoption
- The solution comprises the Ericsson Device
   Connection Platform integrated with the Gemalto
   Subscription Management Platform

#### Intel

 Ericsson and Intel are working together to establish and bring to market Ericsson Hyperscale Datacenter System 8000 as a best-in-class solution based on Intel<sup>®</sup> Rack Scale Architecture



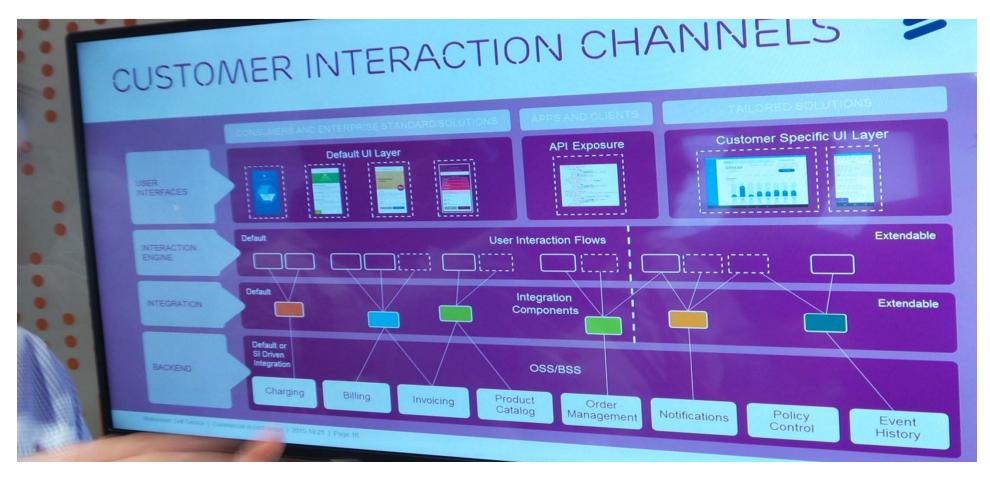
## DIGITAL TRANSFORMATION PLANNING

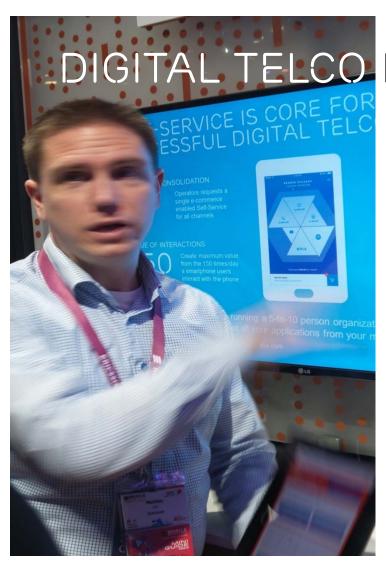




## "AMAZONIFICATION"





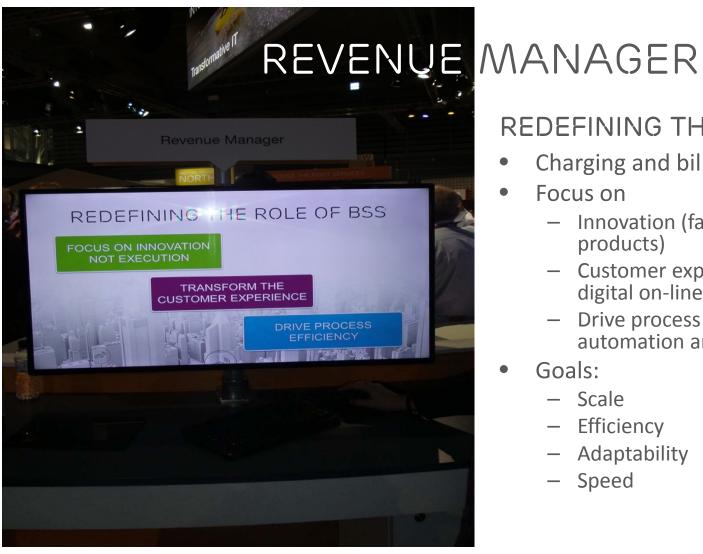


# TELCO INTERFACE



#### **EMPOWER YOUR CUSTOMER**

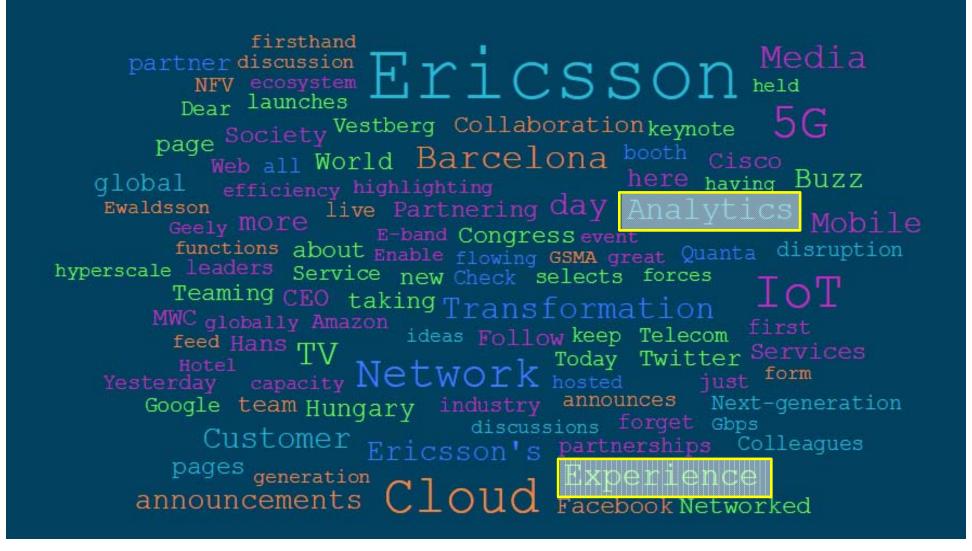
- All info on a single interface
- App or HTML5
- Dynamic change of tariff plan
- Can be connected to campaigns
  - Bonus points
  - Coupons
- Immediate feedback on changes
  - Top-ups
  - Re-configuration





#### REDEFINING THE ROLE OF BSS

- Charging and billing re-designed
- Focus on
  - Innovation (fast enrollment of new products)
  - Customer experience (support digital on-line channels)
  - Drive process efficiency (with automation and process control)
- Goals:
  - Scale
  - Efficiency
  - Adaptability
  - Speed



# ERICSSON EXPERT ANALYTICS

# EXPERIENCE DRIVEN OPERATIONS

#### Technology area

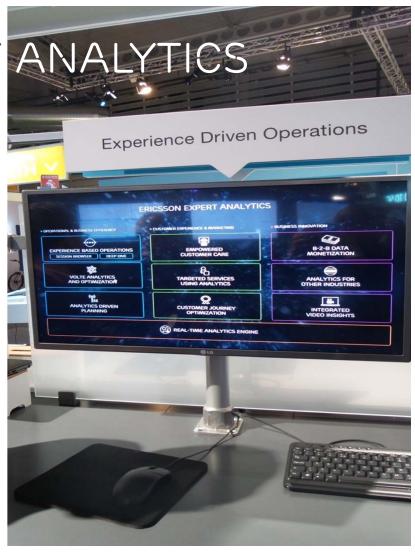
- Deep Dive and Session Browser
- VolTE Analytics
- Analytics Driven Planning

#### Marketing Area

- Customer Care
- Targeted Services
- Customer Journey

#### Business Innovation

- B-2-B monetization
- Analytics for Other Industries
- Integrated Video Insights



# ANALYTICS DRIVEN PLANNING

# FOCUS ON EFFICIENT SPENDING

- Selecting target area
  - Worst performing Cells
  - Cell Level Index (CLI)
  - Reason for low CLI revealed
- Understand user demand
  - Where are the users?
  - What are the devices they use?
  - What are the applications?
  - What is the application experience?
- Where are the high ARPU users?
  - Where is the high risk of loss?
  - Where is the high potential gain?





# APP EXPERIENCE OPTIMIZATION



#### EEA BUILT-IN TO SERVICES

- Tuning can focus on specific applications,
   e.g:
  - Web browsing
  - Video viewing
  - Facebook experience
- Application related traffic can be filtered by EEA
- Analysis on application traffic delivers unique insights
- Tuning targets set on specific parameters to enhance service delivery

# TARGETED SERVICES MARKETING





# FOLLOW-UP THE USER JOURNEY





